

Learn Queenstown Lakes Learning & Development Supplier Schedule

Welcome to the Learn Queenstown Lakes Supplier Schedule. This document is intended to identify quality providers delivering learning & development (L&D) services, available for Queenstown Lakes businesses on key topics. This includes Queenstown, Wanaka and surrounds. While a number of the suppliers included in the schedule are based outside the district, their offerings include options for either in-person or online delivery that can be accessed from the Queenstown Lake district. In some cases, travel for facilitators may incur additional cost, and employers in this case might consider working together with other businesses to bring a provider to the district for a particular training, to share and reduce costs overall.

This schedule is a snapshot. It does not, and is not intended to, represent a list of absolutely all L&D providers delivering training in the Queenstown Lakes District. The suppliers included on it have been recommended by employers and businesses in the district and are known to deliver good quality offerings. The schedule has also been designed to address key skill gaps identified by employers i.e. topics that the business community is focussed on upskilling their people in.

The overall intent of the schedule is to provide a simple start point for employers to simplify their L&D offering and to share information on quality providers.

We welcome you to make contact with providers included in the schedule directly, to enquire about their L&D offerings, or to book courses/programmes with them.

If you have questions on any aspect of this schedule or the providers included in it, please contact the [Queenstown Business Chamber](#) or [Wanaka Business Chamber](#).

Support and funding



[Regional Business Partners](#)

You may be eligible for funding on some training topics from the Regional Business Partner Network.

Access [this link to find out more](#), or contact your local Chamber of Commerce (Queenstown Business Chamber or Wānaka Business Chamber)

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Management Skills

Provider	Contact	Description	Based in
Brannigans / Intepeople	www.brannigans.co.nz	Emerging Manager Modules <ul style="list-style-type: none"> • Building Effective Teams • Management Essentials • Health and Safety • HR Back to basics • Business Communication Skills including Courageous Conversations 	Queenstown
Capability Group	www.capabilitygroup.co	<ul style="list-style-type: none"> • Ready-made management Management skills modules facilitated online or on person • E-learning • Psychometric assessments • HBDI profiling tool • Immersive Virtual Reality (VR) learning experiences 	Auckland /various NZ locations Online facilitation available
Grow Tourism	Grow Tourism Amanda Linklater	<ul style="list-style-type: none"> • Tourism Management transition <p>Or</p> <ul style="list-style-type: none"> • Custom Design your Own Learning Pathway choosing from 3+ Grow Courses 	Hybrid learning, depending on your business's needs. Majority online, however a face-to-face element can be included.
Human Resources Institute of New Zealand	www.hrnz.org.nz	Public programmes available for range of People Management topics. For People & Culture (P&C / HR) professionals and managers <ul style="list-style-type: none"> • Change management essentials • HR for non-HR managers • Interviewing skills • Practical employment law • Restructuring & redundancy • HR Foundations 	National Queenstown Lakes programmes available Online courses available E-learning available Professional development & networking opportunities through local HRNZ network
New Zealand Institute of Management and Leadership	www.nzim.co.nz	SkillBOX and Leadership Academy Example topics: <ul style="list-style-type: none"> • Effective Communication • Practical Coaching Conversations • Foundation Skills for External Sales • Influence & Lead • Operational Leadership 	Christchurch

Business Fundamentals

Provider	Contact	Description	Based in
Chartered Accountants Australia & New Zealand	https://www.charteredaccountantsanz.com/learning-and-events/learning/learning-opportunities	A range of accounting & financial planning courses available. Typically aimed toward Accountants	National In person and online options available
Destination Queenstown	DQ Member Services Co-Ordinator reception@queenstownNZ.nz Find out here if you qualify for DQ membership	Training delivery available for DQ members: <ul style="list-style-type: none"> • Regenerative Business Practices • Destination Marketing • Tourism Industry Information and resources, including data insights 	Queenstown
EasiNZ	https://www.easinz.co.nz/our-workshops	HR fundamentals series: <ul style="list-style-type: none"> • HR 101: Employer Obligations • Recruitment & onboarding • Recruit well to recruit less • Culture & gender in the workplace • Team Building • Workplace Wellbeing Webinars 	Queenstown and Wānaka
Lionheart Consulting Duncan Ashford	Lionheart Consulting NZ	<u>In house programmes available for:</u> <ul style="list-style-type: none"> • Presentation skills • Influencing skills • Business Writing • Interview skills • Business development skills • Business English • Selling & sales strategies 	Delivery available in Queenstown through Queenstown Chamber of Commerce
Mindshift learning	https://www.mindshiftlearning.co.nz/ Training Catalogue available here	<ul style="list-style-type: none"> • Business Writing Essentials • Sales training • Facilitation skills • Negotiation • Conflict resolution 	Christchurch

Business Fundamentals Continued

Provider	Contact	Description	Based in
Queenstown Business Chamber	https://queenstownchamber.org.nz/events-training/events/	Range of courses available on business fundamentals. Example topics: <ul style="list-style-type: none"> • AI meets Marketing • Accounting for Non-Accountants • Lane Neave Business Intelligence Series • Advanced Social Media Marketing • Breakthrough Marketing plans • Excellence in Innovation 	Queenstown
Queenstown Resort College	https://www.qrc.ac.nz/short-courses/ambassador-workshop/	Queenstown and Wānaka Ambassador programmes Induction to Queenstown Lakes: people, place, history and culture	Queenstown and Wānaka
Sabine Parry	Business Communication How To Fascinate Sabine Parry Email Sabine: letsdothis@sabineparry.com	In house bespoke programmes for: <ul style="list-style-type: none"> • business communication • team building • team coaching • Communication coaching • Public speaking 	Christchurch
Wānaka Business Chamber	Contact: hello@wanakachamber.co.nz To express interest and register	Successful Project Management Project management course for non-project managers - 2 day in person <ul style="list-style-type: none"> - project management principles - project lifecycle - planning, objectives and execution - structured framework 	Wānaka

Customer Service

Provider	Contact	Description	Based in
Blue Mercury Leadership Kayleigh Woodings	https://www.bluemercury.co.nz/	<ul style="list-style-type: none"> Customer Experience 	Queenstown
Lionheart consulting	Lionheart Consulting NZ	Customer Service Skills Training	
Mindshift Learning		Range of service skills training available , including: <ul style="list-style-type: none"> Customer Service Training Dealing with difficult people Professional Telephone Skills Training Retail Sales Training 	
Queenstown Business Chamber	https://queenstownchamber.org.nz/events-training/events/	Delivering Exceptional Customer Service (delivered in partnership with Lionheart consulting)	Queenstown
ServiceIQ	www.serviceIQ.org.nz	Range of online short courses available: <ul style="list-style-type: none"> Introduction to Customer Service Skills Introduction to Visitor Experience Resolving Customer Complaints Effectively 	Online delivery

Technology and Digital Skills Development

Provider	Contact	Description	Based in
Queenstown Business Chamber	https://queenstownchamber.org.nz/events-training/events/	Range of courses available include: <ul style="list-style-type: none"> Ai meetings Marketing Digital Storytelling 	Queenstown
Queenstown Resort College	www.qrc.ac.nz	Short Courses on AI for business: <ul style="list-style-type: none"> AI for Business (half-day) AI Mastery (half-day) 	Queenstown
Queenstown Resort College	www.qrc.ac.nz	Core Digital & Technology courses <ul style="list-style-type: none"> Machine learning Cloud Fundamentals Data Analytics Computing Fundamentals Responsible AI Cloud Cybersecurity Data Analytics for Dashboard Reporting Leveraging Generative AI 	Queenstown

Technology & Digital Skills Development Continued

Provider	Contact	Description	Based in
Wānaka Business Chamber	Contact: hello@wanakachamber.co.nz To express interest and register	Mastering Digital Skills for Admin Professionals <ul style="list-style-type: none"> • Introduction to digital technologies for collaboration • Managing virtual meetings + mobile tech effectively • Cybersecurity essentials • Presenting financial Information with technology • Creating social media information campaigns • Best practices in website content management 	Wānaka

Property

Provider	Contact	Description	Based in
FMANZ	https://www.fmanz.org/learning-and-events/	A range of courses available across all aspects of Facilities Management	National In person and online options available
Property Council	https://www.propertynz.co.nz/developu	A range of courses available across all aspects of Commercial Property	National In person and online options available

Wellbeing

Provider	Contact	Description	Based in
Emma Ferris	https://www.thebreatheffect.com/	In house and public programmes available	Queenstown Lakes Range of online options available
Good Yarn	https://www.goodyarn.org/	In house programmes for mental health in the workplace (all industries)	NZ – local options available
Mates in Construction	www.mates.net.nz	In house programmes for mental health in the workplace (construction)	NZ – local options available

Health & Safety

Provider	Contact	Description	Based in
CERT Systems	https://www.cert.co.nz/	<p>In house programmes:</p> <ul style="list-style-type: none"> • Situational safety & tactical communications • Investigation training • Front counter safety training • Firearms safety training • Other <ul style="list-style-type: none"> ○ Resilience & wellbeing ○ Armed robbery ○ Dog behaviour 	??
EasiNZ	https://www.easinz.co.nz/	<p>Public and in house programmes for small to medium sized businesses</p> <ul style="list-style-type: none"> • Safety Leadership • H&S Crisis Leadership • Site visits • Critical Risks • Health & Safety service training – Safety Management Systems 	Queenstown and Wānaka
Engage Safety	https://www.engagesafety.co.nz/first-aid-course-queenstown	<ul style="list-style-type: none"> • Basic First Aid & Life Support Training • Manage Emergency Situations 	Queenstown
Hospitality NZ	https://www.hospitality.org.nz/knowledge-hub/training	https://www.hospitality.org.nz/resource/health-and-safety-10-step-toolkit	Online Membership required to access resources
IMPAC	www.impac.co.nz	<p>Wide range of public course options Online options, or travel to major centre Example topics (non-exhaustive list):</p> <ul style="list-style-type: none"> • Asbestos training • Confined space • Contractor management • H&S reps • Machinery • Risk & incident management • Working at heights • Workplace drug & alcohol 	Auckland Public

Health and Safety Continued

Provider	Contact	Description	Based in
LM Safety	https://www.lmsafety.co.nz/	<p><u>In house programmes:</u></p> <ul style="list-style-type: none"> • Safety for leaders • Amanaki – pacific and māori H&S training in the workplace • Contractor management • MICAM Investigation • Injury Management 	Cromwell
PWFP	https://pwfp.co.nz/	<p>In house programmes available:</p> <ul style="list-style-type: none"> • Fire Warden Training • Fire Extinguisher Training • Fire Evacuation Plans 	Queenstown
Queenstown Business Chamber delivered in partnership with Business South	https://queenstownchamber.org.nz/events-training/events/	<p>Health & Safety Representative stage 1 Health & Safety representative stage 2 Health & Safety representative stage 3 Health & Safety for Managers</p>	Queenstown Lakes
Site Safe NZ	www.sitesafe.org.nz	<p>Wide range of civil and construction site-based training available.</p> <p>Public and in house programmes</p> <ul style="list-style-type: none"> • Wānaka public programmes 2025 • Queenstown public programmes 2025 • Alexandra public programmes 2025 	
The Drug Detection Agency	www.tdda.com/training	<p>In house programmes available:</p> <ul style="list-style-type: none"> • Employee education – introducing your drug & alcohol policy etc • Advanced drug awareness training • Comprehensive substance identification 	Queenstown

Hospitality and Tourism Sector specific

Provider	Contact	Description	Based in
Hospitality New Zealand	www.hospitality.org.nz	<ul style="list-style-type: none"> - Skills and Training opportunities - Employment & HR advise & resources - Alcohol Licensing guidance & training - Mental Health resources & workshops 	National with Queenstown based team. Online and in person delivery.
Grow Tourism + Queenstown Resort College	<p>QRC Elevate Powered by Grow Tourism - Grow Tourism & Hospitality New Zealand</p> <p>Amanda Linklater</p>	<p>Range of Tourism + Hospitality Sector Micro-credentials</p> <p>Example topics:</p> <ul style="list-style-type: none"> - Introduction to Wine Tasting - Supporting Dietary Diversity - Wellbeing Strategies - Planning for Resilience - Introduction to Beer and Cider Tasting 	Queenstown and other major cities (1x compulsory face to face day, the remainder of learning is online)
Grow Tourism	<p>Grow Tourism</p> <p>Amanda Linklater</p>	<p>Learning Pathways available:</p> <ul style="list-style-type: none"> • Visitor Economy Fundamentals • Tourism Management Transition • Tourism Marketing Fundamentals • People, Service & the Guest Experience • Tourism Trailblazer • Sustainable Tourism Fundamentals <p>or</p> <ul style="list-style-type: none"> • Custom Design your Own Learning Pathway choosing from 3+ Grow Courses 	Hybrid learning, depending on your business's needs. Majority online, however a face-to-face element can be included.

Cultural Capability – Te Ao Māori

Provider	Contact	Description	Based in
Grow Tourism + Queenstown Resort College	QRC Elevate Powered by Grow Tourism - Grow Tourism Amanda Linklater	Cultural Capability: connecting with Te Ao Māori	Queenstown
Tāke Tuia	https://taketuia.com/ Contacts: Darren Rewi Katherine Kahil	In house cultural capability development programmes: https://taketuia.com/cultural-capability/	Queenstown (Tāhuna), Glenorchy and Wānaka

Diversity, Equity and Inclusion

Provider	Contact	Description	Based in
Destination Queenstown	DQ Member Services Co-ordinator reception@queenstownNZ.nz Find out here if you qualify for DQ membership	Trainings available for DQ members: <ul style="list-style-type: none"> • Inclusion – Accessibility • Social responsibility 	Queenstown
Diversity Works	https://diversityworks.nz.org.nz/events-learning/	Range of facilitated workshops available Example topics: <ul style="list-style-type: none"> • Introduction to Diversity, Equity and Inclusion • Understanding unconscious bias • Mitigating unconscious bias • The foundations of bi-cultural organisations • Inclusive leadership • Improving cultural intelligence • DEI management essentials • Building empathy in the workplace • Embracing a systems change mindset 	Wellington Online and in person options available

Leadership Development

Provider	Contact	Description	Based in
Altris	https://www.linkedin.com/company/altris/about/ martin@altris.co.nz douglas@altris.co.nz	<ul style="list-style-type: none"> • Bespoke Leader as coach development programmes – in house/video conference • Executive Coaching • Team coaching • Profiling (DiSC / Motivators / Thinking) 	Auckland / Marlborough
Blue Mercury Leadership Kayleigh Woodings	https://www.bluemercury.co.nz/	<ul style="list-style-type: none"> • Emotional Culture workshops • Clifton Strengths • Employee Experience • Team Building • Leadership development 	Queenstown
Brannigans	https://brannigans.co.nz/services/leadership-development/	<ul style="list-style-type: none"> • Blanchard Leadership development • Executive Leadership coaching 	Queenstown / National
Capability Group	www.capabilitygroup.co	<ul style="list-style-type: none"> • Bespoke Leadership development programmes – in house • Leader as coach • E-learning • Psychometric assessments • HBDI profiling tool • Immersive Virtual Reality (VR) learning experiences 	Auckland / various NZ locations
Catapult	www.catapult.co.nz	<ul style="list-style-type: none"> • Public programme: Catapult Leadership (residential) • Bespoke leadership programmes • DiSC profiling • Clifton Strengths • Leadership Coaching • 360 Feedback tool 	
Halo	https://halotraining.co.nz/	<ul style="list-style-type: none"> • Leadership development programmes • Public programmes available through https://queenstownchamber.org.nz/ • Leadership Coaching • Team Building • Psychometric assessments 	Southland Public programmes delivered in Queenstown through Queenstown Business Chamber

Leadership Development Continued

Provider	Contact	Description	Based in
Hospitality New Zealand	www.hospitality.org.nz	<ul style="list-style-type: none"> • Emerging Leaders Course Workforce Retention & Engagement – Helps employees feel valued, confident, and invested in long-term careers.	Online and in work delivery
New Zealand Institute of Management and Leadership	https://www.nzim.co.nz/courses	<ul style="list-style-type: none"> • Public and in house programmes available • Leadership Academy • Four Quadrant Leadership • NZIM Emerging Leaders • Bespoke leadership programmes • Leadership coaching 	Christchurch
Organisation Development Institute	https://www.development.org.nz/	<ul style="list-style-type: none"> • Individual coaching – leadership and skills development • Customised in-house leadership and management workshops • Customised in-house leadership programmes, supported by coaching and diagnostics 	Christchurch
Queenstown Business Chamber	https://events.queenstownchamber.org.nz/queenstown-leadership-academy-designed-by-halo-leadership/	Queenstown Lakes Leadership Academy First sessions start 14 March	Queenstown
Sue Landis Mindshift Learning	https://www.mindshiftlearning.co.nz/the-management-team Training Catalogue available here	<ul style="list-style-type: none"> • Soft Skills Training • Team Coaching • Executive Coaching • https://www.mindshiftlearning.co.nz/what-we-do 	Christchurch
The Balanced Mindset	https://thebalancedmindset.co.nz/	<ul style="list-style-type: none"> • Strategic Mindset for Growth • Possibility-Driven Leadership • Business Communication for Breakthroughs • Emotional Intelligence 	Queenstown
Wānaka Leadership Academy	Wanaka Business Chamber	<ul style="list-style-type: none"> • Public leadership development programme 	Wānaka
Winsborough	www.winsborough.co.nz	<ul style="list-style-type: none"> • Leadership development, supported with profiling tools • Team development • Leadership Solutions 	Wellington

Executive Leadership

Provider	Contact	Description	Based in
Amanda Woolridge	www.amandawoolridge.com	<ul style="list-style-type: none"> • Leadership and team effectiveness workshops <ul style="list-style-type: none"> ○ Team effectiveness ○ Accelerate: Build a High-Performing Team ○ Coaching Clinic ○ Personality Types 	Queenstown
Altris	https://www.linkedin.com/company/altris/about/ martin@altris.co.nz douglas@altris.co.nz	<ul style="list-style-type: none"> • Bespoke Executive Leadership Development • Executive Coaching • Team coaching • Profiling (DiSC / Motivators / Thinking) 	Auckland / Marlborough
Institute for Strategic Leadership	https://www.leadership.ac.nz/	<ul style="list-style-type: none"> • Leadership programmes <ul style="list-style-type: none"> ○ CEO's + Executives ○ Senior Leaders • Team Development • Culture Transformation • Leadership Coaching 	National Courses delivered in Queenstown Lakes
Otago University	https://www.otago.ac.nz/executive-education	<ul style="list-style-type: none"> • Executive Leadership programmes, delivered in the Queenstown Lakes coming in 2025/2026 	Dunedin/Queenstown

Governance

Provider	Contact	Description	Based in
Grounded Governance	https://groundedgovernance.co.nz/	<ul style="list-style-type: none"> • Governance training, strategy and board support • https://groundedgovernance.co.nz/what-we-do/ 	Wanaka
Institute of Directors	https://www.iod.org.nz	<ul style="list-style-type: none"> • Governance training • Residential Company Directors course delivered in Queenstown 	National Courses delivered in Queenstown Lakes

Tertiary Sector

Tertiary providers offering services in and around the Queenstown Lakes



Industry Training Organisations



Chambers of Commerce



Membership organisations

